



AcademeIT

ENABLING LEARNING | EMPOWERING TECHNOLOGY

SPECIALIST IT SUPPORT FOR SCHOOLS

**Reliable support.
Secure technology.
Better planning.**

Academe IT provides managed IT support and technology services designed specifically for schools. From day-to-day technical support to cyber security, cloud services, safeguarding and long-term technology planning, we help schools build secure, reliable IT environments that support teaching and learning.



TRUSTED BY SCHOOLS



Over 15 years' experience supporting schools



DBS-checked, education-focused technicians



Onsite and remote support options



Flexible support packages built around your school



Strategic technology planning, asset management and cyber security

WHY SCHOOLS CHOOSE ACADEME IT

We are more than an IT provider. We are your technology partner, dedicated to supporting teaching, learning and school success.



EDUCATION SPECIALISTS

Our team understands the pressures schools face: safeguarding, limited budgets, classroom disruption, ageing equipment and the need for reliable support.



ONSITE + REMOTE SUPPORT

Your school can have a regular onsite technician backed by a central service desk for remote support, fault logging and escalation.



PROACTIVE, NOT JUST REACTIVE

We do more than wait for something to break. We help identify risks, plan upgrades and reduce avoidable disruption.



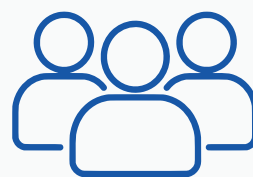
STRATEGIC TECHNOLOGY PLANNING

We help schools plan ahead with asset visibility, lifecycle information, budgeting support and practical three-year technology planning.



SAFEGUARDING & SECURITY FOCUSED

Our services support schools with filtering, monitoring, endpoint protection, backups and secure access as part of a wider safeguarding and cyber security approach.



FLEXIBLE SUPPORT

Support can be tailored around the size, budget and operational needs of each school rather than forcing every customer into the same package.



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"We take care of the technology, so staff can focus on teaching and pupils can focus on learning."

MANAGED IT SUPPORT BUILT AROUND YOUR SCHOOL

Every school is different. Academe IT builds support around your existing environment, priorities and budget. Our service combines onsite technical support, remote helpdesk assistance and ongoing technology planning.



ONSITE SUPPORT

Regular onsite technician visits and remote support to resolve issues quickly and efficiently.



SERVICE DESK

Friendly, UK-based helpdesk with fast response times.



IT STRATEGY & PLANNING

Technology roadmap, budget planning and lifecycle management.



SERVER & NETWORK MANAGEMENT

Secure, resilient and reliable infrastructure you can depend on.



HARDWARE & PROCUREMENT

Sourcing, setup and installation of devices and classroom technology.



MONITORING & MAINTENANCE

Proactive monitoring to prevent problems before they affect learning.



15+

Years of supporting schools



20+

Schools supported nationwide



98%

Customer retention rate



100%

UK-based support

SECURE. PROTECTED. READY TO LEARN.

We provide industry-leading solutions that help your school strengthen security and align with DfE guidance.

SOPHOS

MANAGED CYBER SECURITY

Endpoint protection, account security and managed controls that help reduce the risk from malware, ransomware and compromised devices.

Microsoft 365

MICROSOFT 365 & CLOUD

Secure email, Teams, OneDrive, SharePoint and device management can give staff flexible access while reducing reliance on ageing onsite infrastructure.



WEB FILTERING & CONNECTIVITY

Education-focused broadband, filtering and monitoring help schools provide reliable access while supporting safer online use.

redstor™

CLOUD BACKUP & RECOVERY

Encrypted backups and recovery planning help protect critical school data against hardware failure, accidental deletion and cyber incidents.

Securus

Safeguard Monitor Protect

SAFEGUARDING MONITORING

Real-time monitoring can help designated safeguarding teams identify concerning activity on school devices and respond more quickly.

SAMS

Schools Asset Management System

ASSET MANAGEMENT

Accurate asset records give schools better visibility of devices, condition, warranties, location and replacement priorities.



All solutions are carefully selected to help schools meet DfE standards, improve safety and reduce workload.

FLEXIBLE SUPPORT OPTIONS

Choose the level of support that suits your school.

 COMPREHENSIVE 2 DAYS PER WEEK Onsite technician 2 days each week (Term Time Only) ✓ Proactive support ✓ Fast response ✓ Strategic planning ✓ Best for larger schools	 ENHANCED 1 DAY PER WEEK Onsite technician 1 day each week (Term Time Only) ✓ Proactive support ✓ Fast response ✓ Strategic planning ✓ Ideal for growing schools	 ESSENTIAL 1/2 DAY PER WEEK Onsite technician 1/2 day each week (Term Time Only) ✓ Proactive support ✓ Fast response ✓ Strategic planning ✓ Peace of mind ✓ Perfect for smaller schools
 MONTHLY 1 DAY PER MONTH Onsite technician 1 day each month (Term Time Only) ✓ Proactive support ✓ Fast response ✓ Strategic planning ✓ Regular check-ins ✓ Issue resolution ✓ Planned maintenance	 LIGHT SUPPORT 1/2 DAY PER MONTH Onsite technician 1/2 day each month (Term Time Only) ✓ Proactive support ✓ Fast response ✓ Strategic planning ✓ Essentials covered ✓ Issue resolution ✓ Cost-effective	 REMOTE SUPPORT HELPDESK ONLY Unlimited remote helpdesk support ✓ Proactive support ✓ Fast response ✓ Strategic planning ✓ Unlimited support ✓ Remote resolution ✓ Knowledgeable team



All packages include unlimited remote support, asset management and reporting. SLAs tailored to your needs.

SMARTER TECHNOLOGY PLANNING WITH SAMS



DfE guidance highlights the importance of effective oversight and management of IT assets. SAMS gives you the visibility and control you need.



Real-time asset tracking
Know what you have, where it is and who it's assigned to.



Warranty & licence management
Track warranties, renewals and software compliance



Compliance & reporting
Accurate records and reports to support DfE and audit requirements



Better decisions
Clear data to help you plan, budget and invest with confidence.



THREE-YEAR TECHNOLOGY PLANNING

Turn asset data into a practical roadmap for replacements, infrastructure and future investments.



CLOUD READINESS

Assess your current environment and identify the right path to Microsoft 365, SharePoint, OneDrive, Intune or a hybrid setup.



1. AUDIT

Review your assets, infrastructure and current environment.



2. PRIORITISE

Identify risks, gaps and opportunities. Set clear priorities.



3. BUDGET

Plan investment with clear costs and expected outcomes.



4. IMPLEMENT

Deliver the right solutions with minimal disruption.



5. REVIEW

Measure impact, review performance and plan continuous improvement.

DELIVERING REAL RESULTS FOR SCHOOLS

CASE STUDY

BELLFIELD SCHOOLS MERGER

When Bellfield Infant and Junior Schools merged, they needed a single, secure and future-ready IT infrastructure to support staff, pupils and a vision for growth.



THE CHALLENGE

- ✓ Two separate schools with different systems and infrastructure.
- ✓ Outdated equipment and limited visibility.
- ✓ No central IT management.
- ✓ Need for a seamless transition with minimal disruption.

OUR SOLUTION

- ✓ Full infrastructure review and migration.
- ✓ Standardised systems and secure networks.
- ✓ Deployed Microsoft 365, SAMS and Safeguarding solutions.
- ✓ Ongoing support, monitoring and strategic IT planning.

THE OUTCOME

- ✓ A single, secure and reliable IT environment.
- ✓ Improved efficiency and staff productivity.
- ✓ Better safeguarding and compliance.
- ✓ A strong foundation for future growth.



Academe IT transformed how we manage our school technology. Their structured asset management system gives us complete visibility of our devices, helping us meet safeguarding and DfE compliance requirements. Their team is proactive, responsive and genuinely understands the needs of schools.

Bellfield Infant School | Office/Business Manager



The support from Academe IT has been excellent. Issues are resolved quickly and their preventative approach means problems are often fixed before they affect staff or pupils. Their professionalism and understanding of the education sector make them a trusted partner for our school.

Marsh Hill Primary School | School Business Manager

YOUR TRUSTED IT PARTNER IN EDUCATION

Whether you are reviewing your current IT support, planning a cloud migration, strengthening cyber security or simply trying to get better visibility of your technology, Academe IT can help you understand the options and build a practical way forward.



BOOK A FREE SCHOOL IT REVIEW

Let's talk about your current IT setup, challenges and goals. We'll provide practical recommendations to help your school move forward with confidence.



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